Rheinbach Stadt

Fachgebiet Soziale Leistungen
Asyl & Integration

An alle Bewohner*innen
der städtischen Gemeinschaftsunterkünfte

29.10.2026

To all residents of the municipal communal accommodation facilities
Notice to comply with hygiene regulations

Dear Residents,

For some time now, the communal areas used by all residents, such as kitchens, toilets, bathrooms and washing facilities, have repeatedly been left in a very poor condition. In addition, the fittings and equipment provided have been damaged.
We would therefore like to remind you of your obligations and the legal and financial consequences of failing to comply with the rules.

• Waste separation and cleanliness
For hygiene reasons, all waste must be disposed of in the designated containers and rubbish bins. It is strictly prohibited to leave rubbish or waste next to the bins or containers.
All residents are required to leave the sanitary facilities and kitchen areas in a clean and proper condition after use.

• Additional costs
As residents are not carrying out the cleaning themselves, the City of Rheinbach is forced to make greater use of an external cleaning company to ensure proper hygiene standards.
This results in additional costs, which will be taken into account in the next calculation of accommodation fees.

• Notice regarding fines
Improper waste disposal (e.g. leaving food waste or rubbish in the kitchens or next to waste containers), as well as making the accommodation premises dirty, constitute administrative

offences under the City of Rheinbach's Statutes on the Maintenance, Use and Charging of Fees for Publicly Provided Accommodation (Accommodation and Fee Statutes).

Please be advised that repeated violations of the Accommodation and Fee Statutes and the Rules of Use may result in fines.

I therefore urgently appeal to your sense of shared responsibility:
Please keep the accommodation clean and work together to ensure that the rules are followed.
This is the only way we can provide hygienic accommodation for all residents.

If you have any questions, please contact:

Mr Burak Gül (Tel. 02226-917354)

Mr Dirk Hergarten (Tel. 02226-917121)

Thank you for your understanding and cooperation.